

How to Disable Pop-Up Blocker

Chrome (Windows)

1. Click the Customize and control Google **Chrome** menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click the Site Settings button.
5. Select **Pop-ups** and redirects.
6. To **disable** the **pop-up blocker** uncheck the Blocked (recommended) box.
7. Add the MyChart URL to the exceptions list.

Chrome (Mac)

1. Click the Customize and control Google **Chrome** menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click the Content Settings button.
5. Select **Pop-ups** and redirects.
6. To **disable** the **pop-up blocker** uncheck the Blocked (recommended) box.
7. Add the MyChart URL to the exceptions list.

Firefox (Mac)

1. Select Preferences from the **Firefox** menu.
2. Select the Privacy and Security tab.
3. To **disable** the **pop-up blocker**, uncheck the **Block pop-up** windows box below Permissions.
4. To allow specific **pop-ups**, click Exceptions and enter the URL(s).
5. Close the window.
6. Click OK.

Firefox (Windows):

1. Open the Tools menu (the icon of three horizontal lines in the top right of the browser **window**)
2. Select Options.
3. Select the Privacy & Security panel.
4. Under the Permissions section, uncheck the box next to **Block pop-up windows** to **disable** the **pop-up blocker** altogether.
5. Close the **window**.